

*Modern Life, Smart Choice*

# Intelligent toilet

## User Manual

CLEAN COMFORT HYGIENE

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## Safety precautions

Read all instructions before use.  
Save these instructions for future reference.



### Warning

May result in death or serious injury



### Caution

May result in injury or property damage



### Warning

1. Do not use a damaged power plug or loose electric outlet.
2. Make sure to use a dedicated electrical outlet. Failing to do so may result in electric shock or fire.
3. Do not move the product by pulling the power plug.
4. Do not handle the power plug with wet hands.
5. Do not forcefully bend the power cord or place heavy objects on it to prevent it from being damaged or deformed.
6. Do not connect and pull out the power plug repeatedly.
7. Unplug the product before cleaning, repairing, inspecting, or replacing parts.
8. Remove any dust or water from the power plug.
9. Do not plug the appliance into an electrical outlet or power strip that is being used by too many appliance. Use an electrical outlet adequate for the wattage of the product.
10. If the power cord is damaged, do not attempt to repair ,modify or replace the cord yourself, contact our service center.
11. If the product produces a strange noise, a burnt smell or emits smoke, unplug it immediately from the electrical outlet and then contact us. Failing to do so may result in electric shock or fire.
12. Do not insert a wire or sharp object in any product gaps or the warm air outlet. This may result in electric shock or product damage.
13. Do not place an electric heater near the product or dispose any of burning materials such as a lit cigarette in the toilet. This may result in fire or product deformation.

## Safety precautions

14. Do not place any containers filled with water, medicine, food, any metallic objects, or any flammable material on top of the products. If foreign material enters the product, this may result in electric shock or fire.
15. Do not use the product in locations exposed to excessive moisture and do not splash water onto the product.
16. Do not use the product if it is not working properly. Please unplug the product immediately and call our service center after closing the main water supply valve. Failing to do so may result in electric shock or fire.
17. While taking a shower or cleaning the bathroom, pull the power plug out of the electrical outlet and exercise caution that water or detergent does not splash onto the bidet. Failing to do so may result in electric shock or fire.
18. Do not disassemble, repair, or modify the product yourself.
19. Do not use the product while bathing.
20. Do not place or store the product where it can fall or be pulled into a tub or sink.
21. Do not place in or drop the product into water or any other liquid.
22. Do not reach for the product if it has fallen into water. Unplug the product immediately.
23. Do not operate or store the unit in locations where flammable or combustible materials are used.
24. Do not use industrial water or gray water for the supply as this may cause skin damage or disease.
25. Do not block the warm air outlet with your hand.
26. Turn off the main water supply valve when cleaning the filter.
27. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
28. Children being supervised not to play with the appliance.
29. Do not press the buttons using excessive force.
30. Do not stand or place a heavy object on the seat cover.
31. Use this product for its intended use only, as described in this manual. Do not use attachments that are not recommended by us.

## Safety Precautions

32. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to our service center for examination and repair.
33. Keep the cord away from heated surface.
34. Never block the air openings of the product or place it on a soft surface such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, etc.
35. Never use the product while sleeping or when drowsy.
36. Never drop or insert any object into any opening or hose.
37. Do not use the product outdoors or operate where aerosol (spray) products are being used or where it could be exposed to oxygen.
38. This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape route (wire) for the electric current. This product is equipped with a cord consisting of a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.
39. Unplug this product before filling. Fill(reservoir) with water only unless otherwise specified by the manufacturer. Do not over fill( or specify filling instructions. )
40. Cleaning and user maintenance shall not be made by children without supervision.
41. Appliance must be earthed.
42. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
43. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
44. Please connect the product with hard water hose.
45. Stationary appliances not fitted with means for disconnection from the supply mains having a contact separation in all poles that provide full disconnection under overvoltage category III, the instructions state that means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
46. The product is intended to be permanently connected to the water mains and not connected by a hose-set.

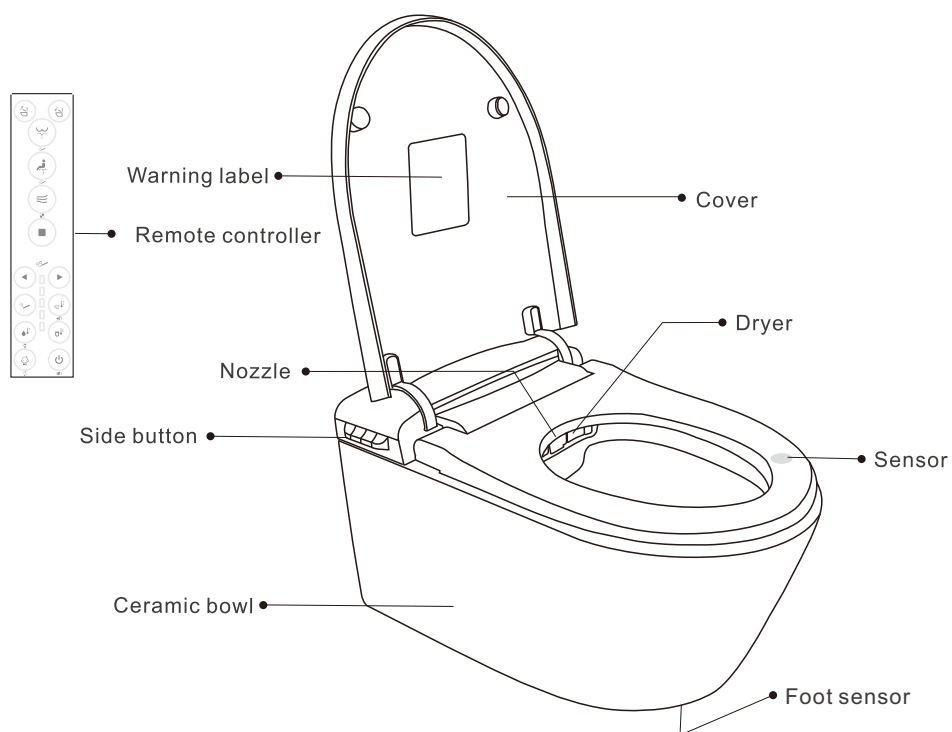
## Safety Precautions Caution

1. Do not connect the main water to the hot water pipe(only connect to cold water supply).
2. After the installation, make sure to check all water supply connections for leaks. Rubber washers should be in place for the water connection hoses & T valve.
3. Do not open/close the seat cover using excessive force.
4. Exercise caution that urine does not come into contact with the nozzles or warm air dryer outlet-failure to do so may result in bad odors or malfunction.
5. If the product will not be used for a long period of time, unplug the power cord, close the main water supply valve, and drain any water in the water tank.
6. Do not pull out the bidet hose or connection hose using excessive force.
7. Do not use thinner, benzene, acidic chemicals, chloride, or hydrochloric acid detergent. This may result in corrosion to the metal parts or discoloration or scratches to the bidet body.
8. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Children being supervised not to play with the appliance.
9. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and use maintenance shall not be made by children without supervision.
10. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

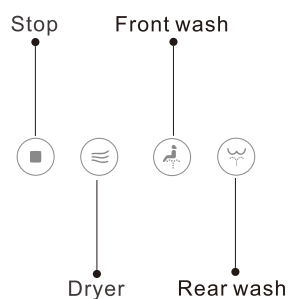


11. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

## Description of parts

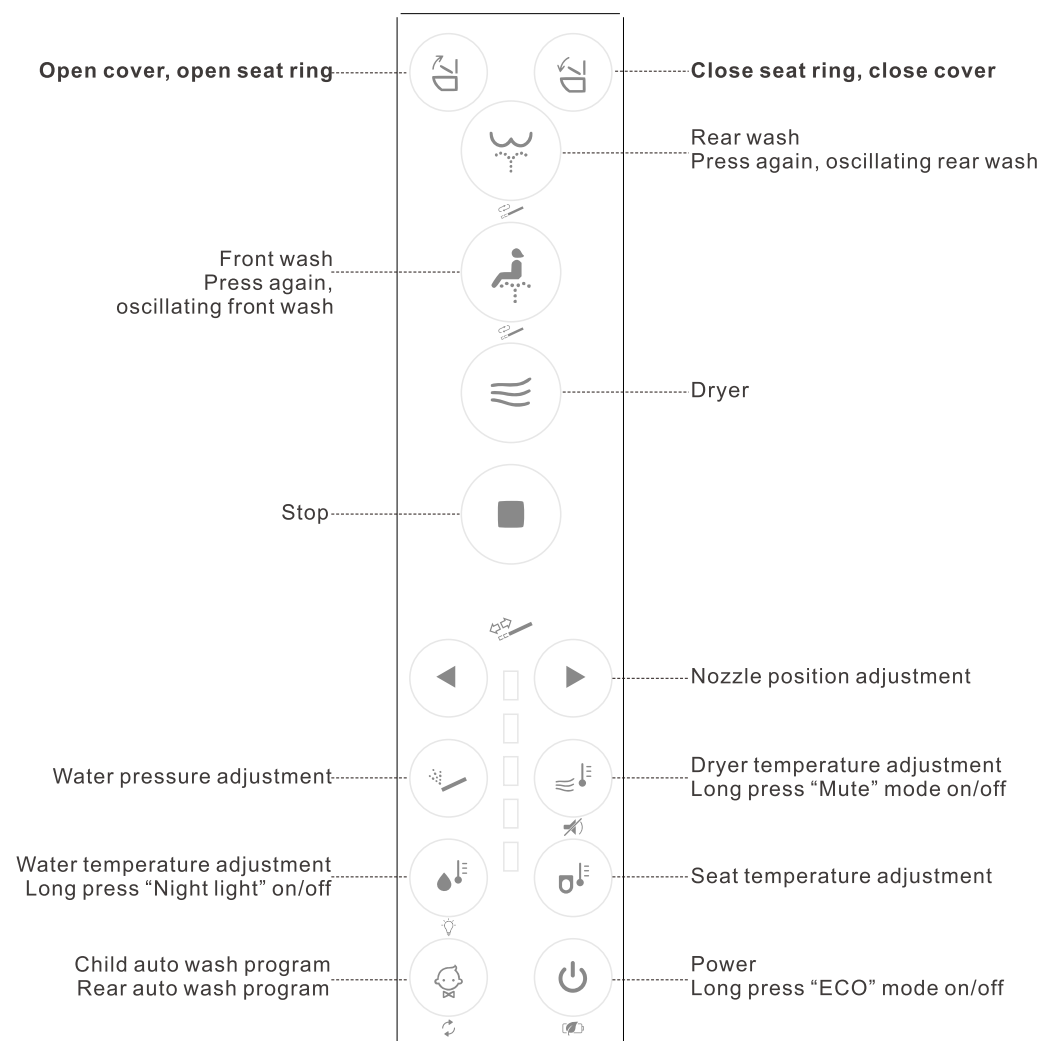


### Side button



Note: 1. Functions in bold are optional  
2. The above drawing is only an example, your version may vary.

## Description of parts



Note: 1. Functions in bold are optional  
2. The above drawing is only an example, your version may vary.

# Operation



## Automatic Seat & Cover Open

Press "seat & cover open" button to open the seat & cover. Depending on the seat cover's initial position, pressing the button to open the seat or cover, the seat & cover close automatically when motion sensor detects no movement for 90 seconds.



## Automatic Seat & Cover Close

Press "seat & cover close" button to close the seat & cover. Depending on the seat cover's initial position, pressing the button to close the seat or cover, the seat & cover close automatically when motion sensor detects no movement for 90 seconds.



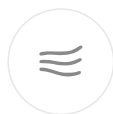
## Rear washing/ Oscillating washing

While sitting, press to activate rear washing for 2 minutes. While washing is activated, long press to initiate oscillating movement of the nozzle. This moves the nozzle back and forth for more thorough cleansing effect. Press one more to stop.



## Front washing/ Oscillating washing

While sitting, press to activate front washing for 2 minutes. While washing is activated, long press to initiate oscillating movement of the nozzle. This moves the nozzle back and forth for more thorough cleansing effect. Press one more to stop.



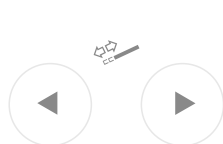
## Dryer

While sitting, press to activate dryer to dry wet parts after washing. Activates for 3 minutes before automatically stopping. If you wish to stop before 3 minutes is over, press stop or simply leave the seat.



## Stop

While sitting, press to stop any ongoing function.



## Nozzle position

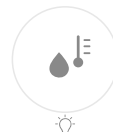
Press to set the level adjustment buttons to nozzle position mode. Press "◀" and "▶" to adjust the nozzle position as preferred. The nozzle can be ejected in 4 different positions. The previous user's setting applies when no adjustment is made by the current user. Nozzle position is adjustable anytime during activation.

# Operation



## Wash pressure

Press to adjust the water pressure as preferred. There are 3 water pressure levels available. The previous user's setting applies when no adjustment is made by the current user. Water pressure is adjustable anytime during activation.



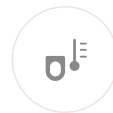
## Water temperature/ Night light

Press to adjust the water temperature as preferred. There are 4 water temperature levels available. The previous user's setting applies when no adjustment is made by the current user. Water temperature is adjustable anytime during activation. Long press "Night light" ON/ OFF.



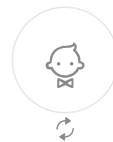
## Dryer temperature/ Mute mode

Press to adjust the dryer temperature as preferred. There are 4 dryer temperature levels available. The previous user's setting applies when no adjustment is made by the current user. Dryer temperature is adjustable anytime during activation. Long press "Mute mode" ON/ OFF. There will be not any sounds of the toilet when "Mute mode" is ON.



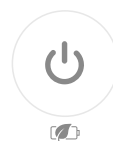
## Seat temperature

Press to adjust the seat temperature as preferred. There are 4 seat temperature levels available. The previous user's setting applies when no adjustment is made by the current user.



## Child auto wash program/ Auto wash program

**Press to active "Child wash auto program":**  
Press to active "Child rear auto wash program"  
Rear wash for 15s → rear oscillating wash for 15s → drying for 1 minute  
Press "Front wash" first, then press "Auto" to active "Child front wash program"  
Front wash for 15s → Front oscillating wash for 15s → drying for 1 minute  
Water temperature, water pressure and dryer temperature are all at lowest level when in child mode.  
**Long press to active "Auto wash program":**  
Press to active "Rear auto wash program"  
Rear wash for 30s → rear oscillating wash for 30s → drying for 3 minutes  
Press "Front wash" first, then long press "Auto" to active "Front wash program"  
Front wash for 30s → front oscillating wash for 30s → drying for 3 minutes  
The previous user's setting applies when no adjustment is made by the current user for water temperature, water pressure and dryer temperature.



## Power/ Eco

Press for "Power" ON/ OFF.  
Long press for "Eco" mode ON/OFF.  
When "Eco" mode is on, both water heating and seat heating functions will stop for 8 hours, unless there the toilet is sat.  
If the toilet is sat, "ECO" mode will turn off automatically.



## Trial operation

After finished connection of water supply, open the valve and switch on the power.

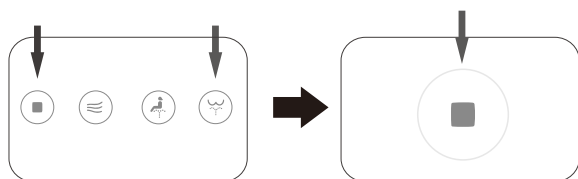
**Note:** It is normal phenomenon for the nozzle comes out and flows when open the angle valve and get the water supply. After power is on, the nozzle will go back and stop flowing.



normal phenomenon

### Function confirmation

1. Please check each function according to the manual.
2. Switch on the power and put a wet towel or cloth on sensor area.  
The water will be heated as seat temperature and the warm air will work when you press the dry key.
3. The remote has been matched with the toilet in the factory. If you change a remote, then need to match code again. (Press “stop+rear wash” at the same time and last 3 seconds the toilet will beep, then press “STOP” button on remote and the toilet will beep again, then code match finish.)



## Maintenance

### Seat Cleaning

*Important:* Unplug the product from the power source before cleaning or removing the seat.

Use a soft, damp cloth and mild cleanser to wipe down the seat. DO NOT scrub or use harsh, abrasive products to clean the product. DO NOT use thinner, benzene, acidic chemicals, chloride, or hydrochloric acid detergent. This may result in corrosion to the metal parts or discoloration or scratches to the bidet body.

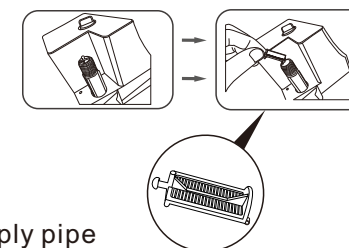
### Nozzle Cleaning

1. Please clean the nozzle frequently.  
Press “rear or front wash” button when no body seated so that the nozzle will come out. Then clean it with tooth brush or soft cloth.
2. Please do not over pull the nozzle.  
Press the “stop” button after finished clean so that the nozzle will go back automatically.



### Water filter cleaning

1. Please clean the water filter frequently.
2. Unplug electric and shut off water.
3. Release fixing screws of the toilet cover.
4. Screw off water supply pipe
5. Take out the water filter
6. Wash it with brush
7. Install it back then connect the water supply pipe
8. Install fixing screws.



### Short term non-use:

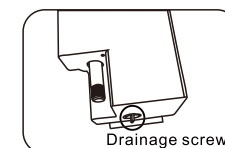
If the product will not be used for more than a few weeks, you can simply unplug it. You may also consider shutting the water supply off at the wall for extra precaution.

### Long-time non-use

1. Stop the power supply.
2. Stop the water supply.
3. Lift up the main body.
4. Screw out the drainage screw and drain out water.
5. Put the drainage screw back.



Lift up the seat cover



screw out the drainage screw

# Troubleshooting

*If the bidet appears to be operating abnormally, please review the trouble shooting tips before contact our service center as most issues are easily resolved with a few simple steps. If you are unable to resolve the issue after checking the following items, please contact us then.*

## Check before continuing:

Make sure the bidet is connected to power and the outlet is working properly  
Make sure the Remote Control has fresh batteries and they are installed correctly (3xAAA)

Make sure main water supply valve is open.

Confirm there are no leaks from hoses or water supply.

Make sure Mesh Filter is clean and free of build up or debris.

*After checking items above, refer to the following troubleshooting chart for additional solutions.*

# Troubleshooting

Problem	Possible Causes	Possible Solutions
The bidet is not working	<ol style="list-style-type: none"> <li>1. Bidet not plugged in</li> <li>2. No power to bidet</li> <li>3. There is power, but nothing happens when try to use</li> <li>4. Not activating body sensor</li> </ol>	<ol style="list-style-type: none"> <li>1. Make sure the bidet is plugged in.</li> <li>2. Check the power button on control panel to see if it is turned off</li> <li>3. Check if the Remote control batteries are dead for the model with remote</li> </ol>
Product shuts off during use	<ol style="list-style-type: none"> <li>1. Washing time exceeded setting time.</li> <li>2. Power failure</li> </ol>	<ol style="list-style-type: none"> <li>1. Press the wash button to extend the time.</li> <li>2. Check the power.</li> </ol>
Lower water flow or spray pressure.	<ol style="list-style-type: none"> <li>1. Clogged filter</li> <li>2. Water supply valve not opened fully</li> <li>3. Nozzles dirty</li> <li>4. Pressure settings</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove, clean and reinstall mesh filter</li> <li>2. Check water supply valve at wall to fully open</li> <li>3. Clean nozzles</li> <li>4. Adjust the water pressure setting</li> </ol>
Bidet wash feature does not work or fails to spray	Body sensor does not detect that you are sitting on the bidet	Adjusting sitting position to fully cover the body sensor.
Seat not heated	Seat temperature set to off	Make sure that the seat temp setting is on
Water(wash spray) not heated	Water temperature set to off	Make sure that the water temp setting is on
Water flows before or after use	Water coming from nozzles	<ol style="list-style-type: none"> <li>1. The water that comes out between the nozzles before or after wash is the self-clean and is not a malfunction</li> <li>2. Residual water may drip into the bowl for several seconds after a wash or self-clean and is not a malfunction</li> </ol>
Water leaks from areas other than the nozzles.	<ol style="list-style-type: none"> <li>1. Water leaking from on/off valve</li> <li>2. Water leaking from the bidet hose connection</li> </ol>	<ol style="list-style-type: none"> <li>1. Make sure that the rubber washer is inserted correctly and firmly tighten the connector</li> <li>2. Make sure the bidet hose is correctly connected and tight.</li> </ol>



## Technical Specifications

Power Voltage		220-240V~ 50-60Hz 1350W
Water supply	Water input	Connect to the pipe directly
	Water pressure	0.08MPa-0.75MPa (0.8kgf/cm <sup>2</sup> -7.5kgf/cm <sup>2</sup> )
Wash device	Posterior wash water volume	0.5L/min-0.9L/min
	Female wash water volume	0.5L/min-0.9L/min
	Type of water heater	Instantaneous type
	Temperature	Room temp/low 33°C/medium 37°C/high 40°C
	Heating power	Maximum 1600W
	Safety device	Floating switch/temperature fuse/ water level sensor
	Backflow prevention device	Air gap (EN1717/ EN13077/ Type AB)
Seat heating device	Temperature	Room temp/low 30°C/medium 35°C/high 40°C
	Heating power	40W
	Safety device	Temperature fuse
Dryer device	Temperature	Room temp/low 35°C/medium 40°C/high 45°C
	Heating power	200W
	Safety device	Temperature fuse
Other safety device		Earth leakage protector
Power cord length		0.15m
Net weight		30kg

## Warranty

This electronic bidet has been designed and manufactured with great care and attention to detail. We offer 12 months warranty.

In the following cases the warranty does not apply:

- Damage or loss sustained in fire, earth quake, flood, thunder, or other act of providence, pollution, gas damage, salt damage and abnormal voltage.
- Damage or loss resulting from any installation against the installation manual, any unreasonable use, misuse, abuse, negligence against the cautionary statements of owner's manual and label on the product, or improper maintenance of the product against the user manual.
- Damage or loss resulting from modification, disassembly and destruction of the product.
- Damage or loss resulting from water stain retention, sediments or foreign matter contained in a water system.
- Damage or loss resulting from the quality of water in the region where the product is used.
- Damage or loss resulting from relocation after installment, improper installation or hazardous environment.
- Damage or loss resulting from defect other than product such as change in shape of building frame.
- Damage or loss resulting from bite by animals or insects such as mouse or residual of dead animals or insects.
- Damage or loss resulting from freeze of product.
- Damage or loss resulting from undesigned power supply (voltage, frequency) and electro magnetic wave generated in outside of product such as power lines and peripheral device.
- Damage or loss resulting from the use mounted on moving vehicles such as cars and ships.
- Damage or loss resulting from consumption of battery etc.
- Damage or loss resulting from abrasion of daily maintenance points (water drain valve, filter, washer, packing, etc.)

## Important User Manual Information

If you want to dispose this product, do not mix it with general household waste. There is a separate collection system for used electronic product in accordance with legislation that requires proper treatment, recovery and recycling.

Only discard discharged batteries. They should not be disposed of with household waste, but rather at appropriate collection sites.

Memo