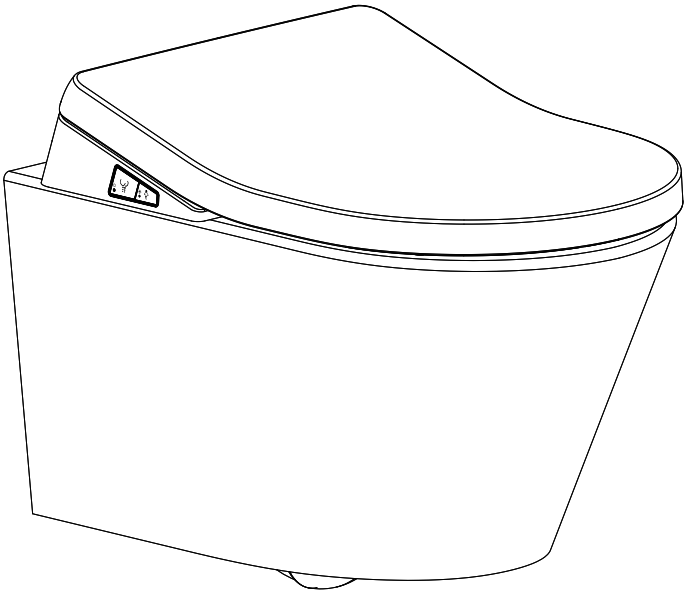


# Full function wall hung toilet Instruction manual

Model: ME4701



Thank you for purchasing this Intelligent seat.

Please read the instructions and related illustrations carefully before installing and using the toilet.

There may be differences between objects and illustrations.

A warranty card is included in this manual, please keep it in a safe place for future reference.

If you have any problem for the installation or performance, please be sure to contact us.

## Features available for your product

Washing	Rear wash	●
	Women wash	●
	Mobile massage wash	●
	Blended massage	●
	Adjustable water pressure	●
	Adjustable water temperature	●
	Adjustable nozzle position	●
Cleaning	Nozzle Self-cleaning	●
	Nozzle disassembly	●
	Antibacterial nozzle	●
	Antibacterial seat	●
	Electrolysis water sterilization	●
	Deodorization	●
	Whole seat body quick release	●
Comfort Level	Multiple security protection	●
	Seat heating	●
	Adjustable seat temperature	●
	Seat/Cover Easing	●
	Night light	●
	Warm air drying	●
	Adjustable air temperature	●
	Warm water	●
	Air pump mixing	●
	Remote control	●

# Contents

<b>Chapter 1 Safety caution .....</b>	<b>02</b>
1.1 Normal using .....	03
1.2 User requirements .....	03
1.3 Use only when the device is in a normal state .....	03
1.4 Toilet body using .....	03
1.5 Battery using .....	04
1.6 Other safety precautions .....	05
<b>Chapter 2 Product installation .....</b>	<b>11</b>
2.1 Overall product overview .....	11
2.2 Remote control button overview .....	13
2.3 Bill of materials .....	14
2.4 Important Note .....	15
2.5 Product installation .....	16
<b>Chapter 3 Operating instruction.....</b>	<b>21</b>
3.1 Initialization operation .....	22
3.2 side button operation .....	24
3.3 Remote button operation instructions.....	24
<b>Chapter 4 Cleaning and maintenance .....</b>	<b>30</b>
4.1 Toilet body cleaning.....	30
4.2 Nozzle and nozzle tube cleaning .....	31
4.3 Remote control cleaning.....	32
4.4 deodorant box cleaning .....	32
4.5 Waste disposal.....	33
4.6 Product maintenance .....	34
4.7 Winter product maintenance .....	34
<b>Chapter 5 Fault predication and trouble shooting .....</b>	<b>35</b>
<b>Chapter 6 Technical date .....</b>	<b>39</b>

# Chapter 1 Safety caution

In order to prevent harm and property damage to users or others , please read [safety caution] carefully and be sure to comply with it!

## Symbol and Meaning



### Warning

If this sign is ignored, it may cause serious injury or death.



### Notice

If this sign is ignored, it may cause personal injury or property damage.

The symbol and its meaning are as follows:



The contents of this sign are: Mandatory content that must be executed

---



The contents of this sign are: Prohibited content

---



The content of this sign is: Disassembly or unauthorized modification of this product is prohibited

---



The content of this sign is: Connect the ground wire.

---



The content represented by this flag is:  
Prohibition of immersion in water.

---



The content represented by this flag is:  
Do not touch with wet hands.

---



The content represented by this flag is:  
Prohibiting high temperature and flammable objects.

---

To ensure that you can enjoy the intelligent toilet seat, please read the instructions carefully, especially the safety instructions. Please keep this instruction manual properly. If the product needs to be transferred to others, please be sure to attach this instruction manual. All instructions have been confirmed in accordance with the latest technical status of the equipment at the time of printing delivery. We reserves the right to make changes as a result of further development.

## 1.1 Normal Using

This machine is an intelligent toilet seat with rear wash and Front wash function, can be used as a regular toilet seat. It can only be used for enclosed Spaces. Any other using will be deemed to be inconsistent with normal use. For abnormal using, we does not assume any responsibility.

## 1.2 User requirements

For children aged under 3 years and people who do not understand the equipment, and people with physical, sensory, mental and other defects, can use the product after safety guidance or under the supervision of other personnel.

Make sure children do not play with this product.

## 1.3 Use only when the device is in a normal state



Make sure the power cord is not damaged.

The power cord cannot be jammed or squeezed.

Keep the power cord away from hot surfaces and sharp edges.

Do not use the toilet seat when it is not working properly. Disconnect the power supply, close the stop valve, stop the water supply, contact the customer service hotline to avoid product failure and damage caused by improper use.

## 1.4 Toilet body using

The cold water of the toilet seat shall be connected from the main water supply pipe.

Use the new hose assembly that comes with the appliance. The old hose assembly cannot be reused.

The water inlet pressure of this product is: 0.075MPa-0.8MPa

The cold water of the toilet seat shall be connected from the main water supply pipe.

Use the new hose assembly that comes with the appliance. The old hose assembly cannot be reused.

The fixed wiring must be equipped with an anti-shock switch according to the wiring rules, providing a device for full-stage disconnection under the condition of over-voltage class III.

The specification of the fixed wiring power line is the nominal cross-sectional area of the conductor 1-2mm<sup>2</sup> (17-14AWG)

Make sure that the ground end of the power supply wire is 10mm (3/8") longer than the live wire (L) and neutral wire (N).

Please confirm that the electrical junction box has been fixed on the wall before installing the product.

Condensing moisture may occur if the product is moved from a cooler to a higher temperature location. Please turn off the device for a few hours.

Do not intentionally soil, spray or clog the cleaning nozzle.

Please do not flush newspapers, diapers, sanitary napkins and other articles into the toilet, which are easy to block the product.

Maintenance work must be carried out by relevant professionals.

Do not use accessories that not been recommend.

## 1.5 Battery using



Do not touch skin, eyes or mucous membranes if battery acid leaks.

If you touch the acid, flush the affected area with plenty of water and see a doctor immediately.

Keep the battery out of reach of children .If swallowed, batteries can be life-threatening .If the battery has been swallowed, seek medical advice immediately.

Do not charge the battery, do not use other tools to reactivate the battery, do not remove the battery, put it in the fire or make it short circuit.

When the battery runs out, remove it from the control immediately. Otherwise the liquid may leak and cause damage.

Do not put the old and new batteries into the remote control.

Clean the battery and contacts before loading the battery. Pay attention to the correct polarity of the battery when installing.

If the control is not used for a long time, please remove the battery.

Do not put the battery in extreme conditions: do not contact with heat or exposure to the sun. Otherwise, leakage may occur.

Do not short the positive and negative terminals of the remote control.

## 1.6 Other safety precautions



People with disabilities and lack of experience or common sense (including children) should use the product under the supervision of a designated person.

This product must connect the cold water supply (water temperature about 4 ~ 35 ° C), otherwise it may burn or machine fault.

In case of abnormality or failure, please immediately disconnect the power supply, close the inlet Angle valve and stop using.

The abnormal and fault conditions are as follows :

- The product is cracked or damaged
- Products smoking
- Abnormal sound and burnt smell
- Product heating anomaly
- Water seepage from inside pipes and products

Continued use regardless of product failure may result in electric shock, fire, injury, or indoor seepage.



Do not put your fingers or other objects into or block the drying outlet. Otherwise, it may cause scald, electric shock or parts damage.

This product belongs to electrical products, so please do not install it in places where it is easy to be soaked by water or high humidity.

Do not spill water or detergent on the product, the bottom of the product and the power plug, or it will cause electric shock, short circuit and fire.



Notice

Do not hold the lid or ring to pick up the product.

Do not open the lid or ring when there is something on the lid or ring. Otherwise may cause the product damage and causes the personal injury.



When using in the bathroom, make sure the power outlet is waterproof. If not waterproof measures, may cause electric shock or fire.



## WARNING



### Prohibition of immersion in water

Please use a splash box, Do not spray water or detergent on the body and power plug. May cause product damage or fire, electric shock.



### Connected the ground wire

Check the power socket is grounded or not. This product must be ground good .Can only be connected to the dedicated 220V 50Hz 10A with ground fault circuit breaker or ground leakage protector circuit.



### Mandatory compliance

After removing the dust from the plug, be sure to firmly insert the power plug into the socket. Unplug and clean with a dry cloth.



### Pull out the plug

When not in use for a long time, drain the water from the water hose and unplug the power cord. Doing so may cause water pollution and skin infections.

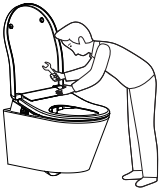


## WARNING



### Prohibit high temperature

Do not place high temperature and flammable materials near the product. It may cause fire. Glowing cigarettes and other burning materials must not be thrown into the toilet.



### No dismantling

For any purpose, do not separate, repair or alter this product on your own.

It may cause fire, short circuit and electric shock.



### Must be obeyed

Unplug when thundering.

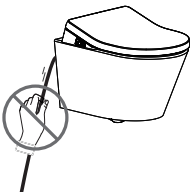
May cause electric shock.



### Ban on wet hands

Do not plug or unplug the power plug with wet hands.

It may cause an electric shock.



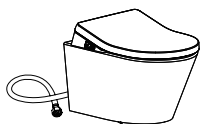
### Prohibited


Do not pull or damage the power plug / power cord.

It may cause fire, short circuit, or electric shock.



## WARNING



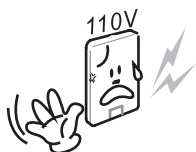
 Prohibited

Do not bend or twist the water supply hose.  
It may cause water leakage.



 Prohibited


Do not lean on the cover.  
It may damage the seat cover and cause  
personal injury.



 Prohibited


Do not use AC power supply that is not 220V.  
May cause product failure.



 Pull out the plug

Please cut off the power and pull out the plug  
before removing or cleaning the product. It may  
cause electric shock or fire.




 Must be obeyed

If the power cord is damaged, it needs to be  
replaced. To avoid danger, please observe the  
following: Please contact the retail store where  
you purchased this product or the nearby  
customer service center. Must be replaced by  
the manufacturer, its service department or an  
authorized professional.




## Notice



 Prohibited

Please do not force the cover and seat to close.  
May damage the product.



 Prohibited


Do not pour urine on the body and nozzle.  
Otherwise, it will lead to malfunction or stains  
such as pink and brown.



 Prohibited


Do not allow children to play on the seat or on  
the cover, do not step on, sit or place heavy objects  
on the cover.  
May cause personal injury or damage to the product.



 Prohibited

Do not install the product in a room where frost  
may develop. Indoor temperature shall not be  
less than 4 °C.  
In order to prevent product freezing, damage to the  
movement of the device.



 Prohibited

Do not expose the product directly to water,  
strong light or sunlight.  
May cause fading and unstable race temperature.



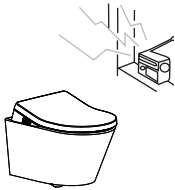
## Notice



### Prohibited

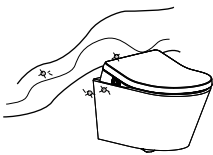
Do not use the following items to clean the product: Gasoline, banana water, benzene, paint thinner, decontamination powder and nylon brush.

May damage the inlet pipe or product.



### Prohibited

Keep away from the product when using the radio.



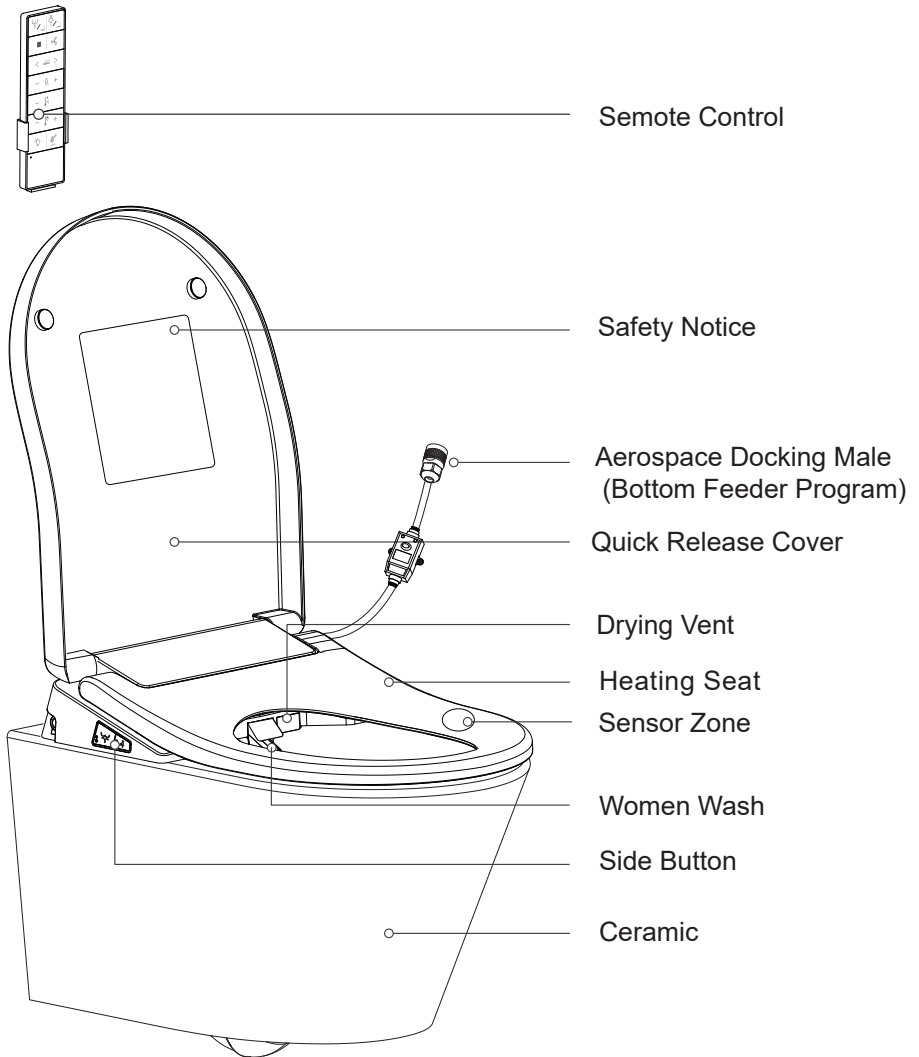
### Prohibited

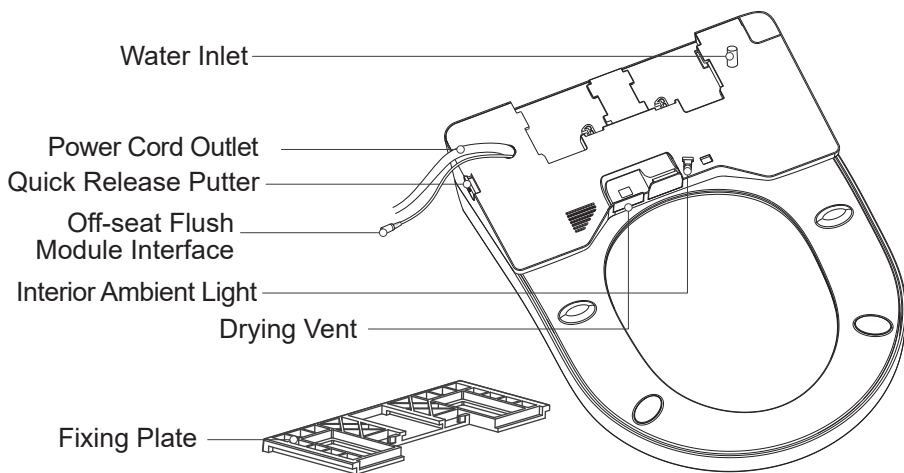
Do not connect any wastewater, mixed water, industrial water, seawater or other untreated or semi-treated water.

It may cause skin infection or malfunction.

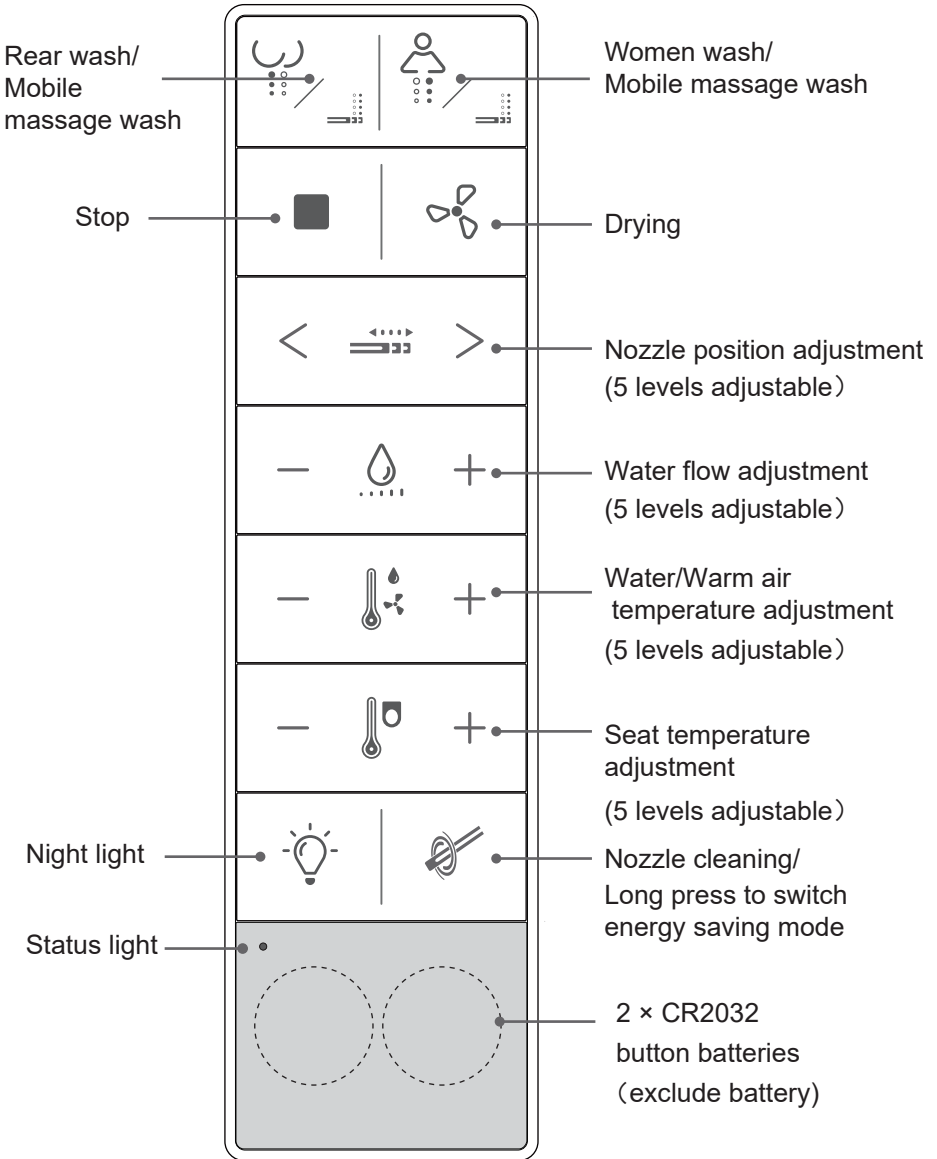
# Chapter 2 Product installation

## 2.1 Overall product overview

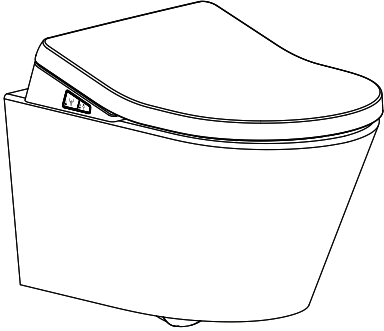



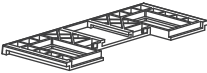

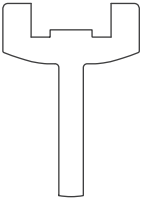



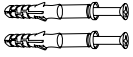








## 2.2 Remote control button overview



## 2.3 Bill of materials

<p>Main body</p> 	 <p>Manual (*1)</p>
<p>Installation accessories</p>  <p>Flat washer(*2)</p>  <p>Adjustment sheet(*2)</p>  <p>fixing plate (*1)</p>  <p>Screw+ Pom nut(*2)</p>  <p>Positioning cardboard (*1)</p>	 <p>Water inlet connector (connecting to the host) (*1)</p>  <p>Water inlet hose (*1)</p>  <p>Water inlet connector (with Angle valve end) (*1)</p> <p>Waterway accessories</p>
<p>Vertical Remote Controller</p>  <p>Screw+Pom nut</p>  <p>3M</p>  <p>button batteries</p>  <p>Backplane</p>  <p>Controller</p>	

### Caution Remote Control Installation

\* Please make sure that the toilet is installed before the remote control is installed. type of remote control you choose, install it step by step.

\* Please ensure that the toilet is installed before installing the remote control and matching the code.

## 2.4 Important Note

### Installation Instructions

Installation instructions are used to guide the correct installation toilet . Please read them carefully before installation.

### Icon and Meaning Explanation



**Danger**

Inevitably, it will lead to serious injury and even death.



**Caution**

Represents an operation practice unrelated to physical injury.

Please read the instructions in this chapter

### Target Reader and Installer Qualifications

This intelligent toilet level related water pipe can only be installed by qualified plumbers. Electrical installation can only be carried out by qualified electricians.

### Safety instructions



**Caution**

Product and/or performance damage

\* Be sure to abide by the national/regional standards and local installation regulations.



**Caution**

The product is damaged by the freezing of water.

\* It is forbidden to install intelligent toilets in rooms at risk of frost. The lowest indoor temperature is not less than 4 C. in cold areas, please leave it indoors for 24 hours before installing.



**Caution**

Damage caused by condensation of water vapor

\* When the intelligent toilet is moved from the low temperature environment to the high temperature environment, please unplug the power for several hours first.

It is strictly forbidden to dismantle independent parts and components



**Danger**

Deadly electric shock danger!

\* If the power cord is damaged, it must be replaced by the manufacturer's maintenance personnel or similar professionals.

\* Instruments must be properly grounded.

\* Fixed wiring must be equipped with an electric shock distance device to provide full-pole disconnection under over-voltage level III conditions according to wiring rules.

\* Fixed wiring power supply wire specifications for wire nominal cross-sectional area of 1-2.5 square millimeters.

\* Determine that the grounding end of the power supply line is 10 mm longer than that of the fire line (L) and the zero line (N).



**Caution**

\* The unit of length in this installation instruction is millimeter (mm).

\* The appliance will be permanently connected to the water pipe. Remove the water pipe assembly except for installation and maintenance.

## 2.5 Product installation

### ■ Precautions

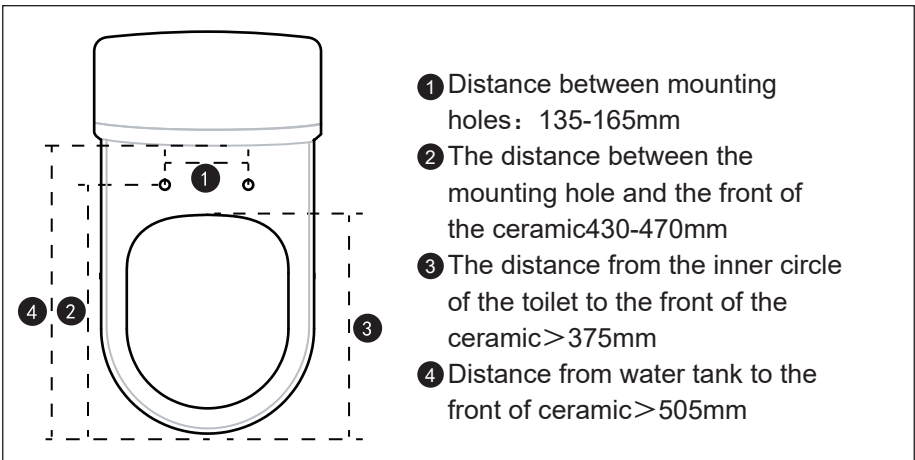
1. The AC voltage of this product is 220V (50Hz) and the rated power is 950W. This product is limited to the specified power supply.
2. The length of the power cord is 1.5m; the power socket should be close to the position where the product is installed and removed.
3. The inlet water pressure range is 0.075MPa-0.8MPa; please use it according to the instructions.
4. The ambient temperature range is 4-40°C, and the humidity range is ≤95%; please use it according to the instructions.
5. The length of the water inlet pipe is 0.6m; the valve should be close to the position where the product is installed and removed.
6. In the same room where this product is installed, it is necessary to install a water stop valve at the location within reach. In case of emergency, the water inlet waterway of this product can be cut off without the aid of tools; otherwise, the accidental failure of this product may occur. will result in loss of users.
7. After the product is installed, connect the power supply and supply water.



**Prohibited**

Do not use loose or faulty outlets, it may cause electric shock or fire

### ■ Adapt to ceramic dimension requirements



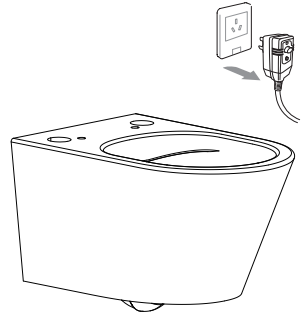
## ■ Preparation before installation

### Before installing the toilet seat

1. Remove the existing toilet and close the water supply system of the toilet.
2. Press the flush button to release the pressure from the water supply pipe.
3. Place a container with water under the water inlet valve.
4. Disconnect the toilet inlet valve from the water supply pipe.

### Note: When determining the location of the circuit exit, follow local standards

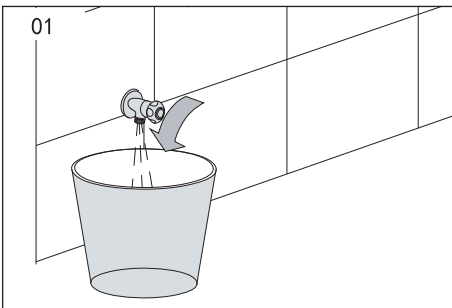
1. The inlet of the separate seat is on the left side and the bottom.
2. When the water inlet is from the bottom, the ceramic holes must be able to pass through the power cord and water inlet pipe;



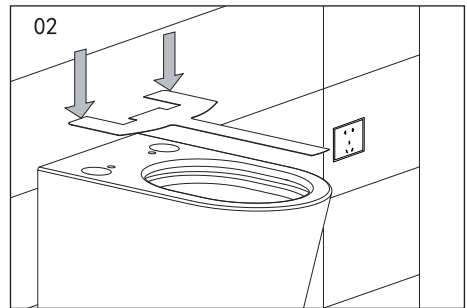
### Installation circuit outlet

1. Before installing the circuit, please reserve a power socket within about 1 meter to the right of the toilet.
2. It is recommended to use waterproof sockets. Do not use extension cords to connect the product.

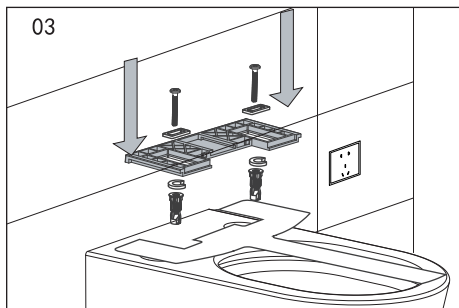
## ■ Installing the fixing plate



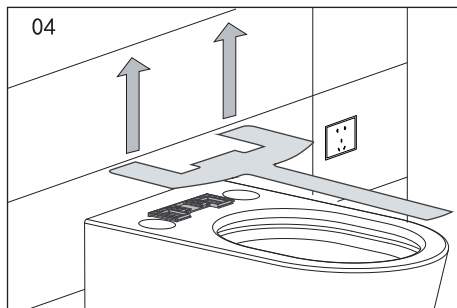
1. Open the angle valve to drain water for 10S, and confirm that the inlet water channel is normally flowing.



2. Place positioning cardboard, align the front of the cardboard with the front of the ceramic.



3. Plug the expansion screw into the ceramic mounting hole, place the fixing plate in the hollow position of the positioning cardboard, place the adjustment piece according to the position of the ceramic installation hole, and screw the adjustment piece to lock the fixing plate to the ceramic.

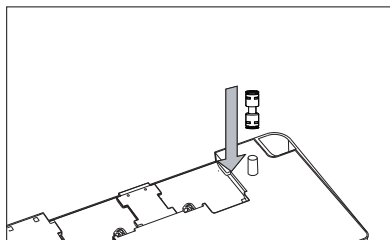


4. After the installation of the fixing plate is completed, remove the installation positioning cardboard.

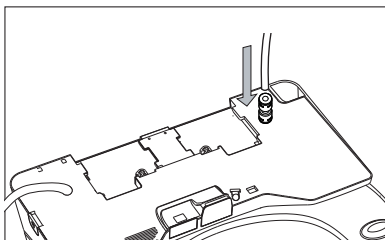
## ■ Toilet pipe

### Bottom inlet

1. Connect the water inlet connector in the accessory bag to the water inlet (please press firmly in place, otherwise there is a risk of water leakage).



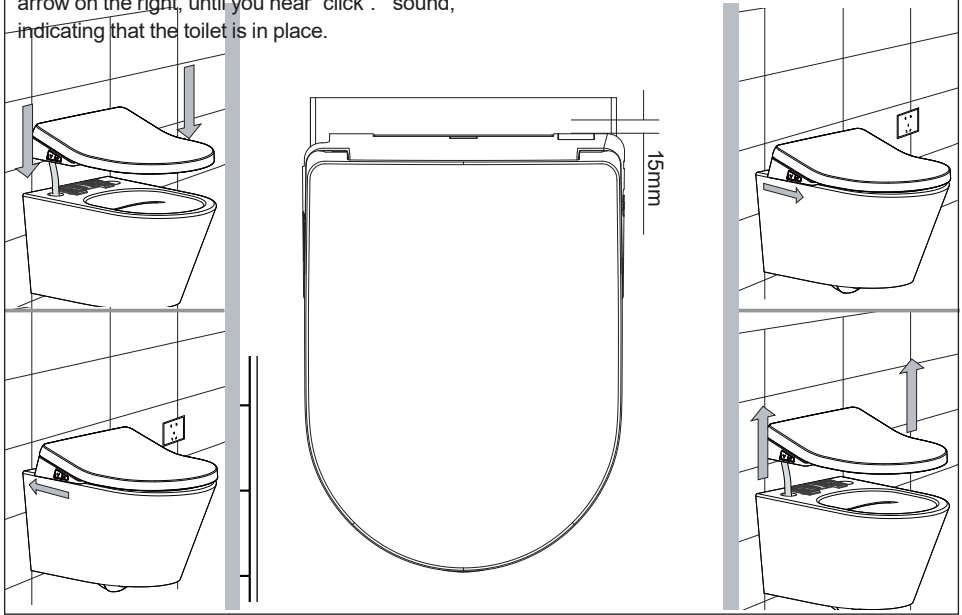
2. Insert the water inlet pipe into the water inlet connector.



## ■ Toilet installation and removal

**Installation:** Pass the power cord and the water inlet pipe through the rear hole of the ceramic, and put the toilet against the fixing plate (the exposed length of the fixing plate is about 15mm, and the rear shell surface is flat with the ceramic), and then push it in the direction of the arrow on the right, until you hear "click." sound, indicating that the toilet is in place.

**Removal:** Press the quick release push rod on the side inward, pull out the toilet horizontally with both hands until it is loose (the exposed length of the fixed plate is about 15mm), and then lift the toilet up.



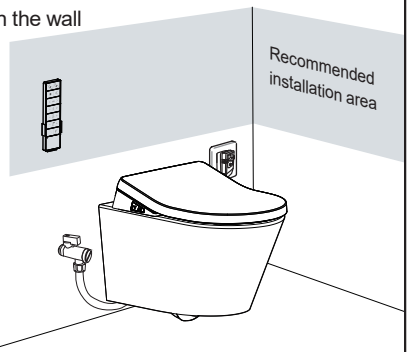
## ■ Remote control installation

Try to install the remote control as close to the toilet as possible, and choose a suitable height on the wall.

1. Tear off the 3M adhesive protective film.
2. Stick the remote control bracket to a suitable position on the wall (It is recommended to stick to tile or wooden wall).
3. Install the remote control on the remote control bracket.

### **warning**

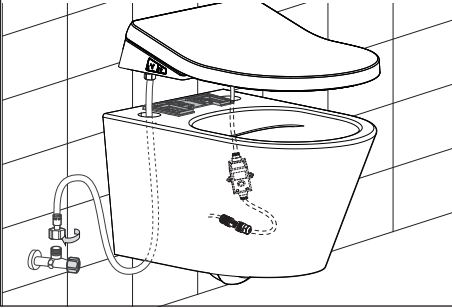
1. Do not spill water on the remote control, it may cause malfunction or damage.
2. Place the remote control on the remote control bracket when not in use.
3. Dropping the remote control may cause malfunction or damage.



## ■ Connect power and water

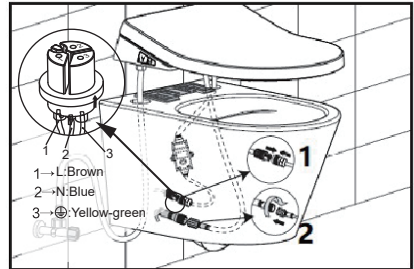
### ■ Connect water

Connect the external water source to the water inlet connector with the supplied hose and filter



### ■ Power Connection

Run the 3 x 2.5 mm electrical cable outside the frame structure, behind the toilet bowl, and then connect both ends of the electrical connector together.



### Notice



Separate water and electricity installation locations

In the same room where this product is installed, you need to install a water stop valve within easy reach. It is used in emergency situations to cut off the water inlet of the product without the use of tools. Otherwise, unexpected failure of the product may cause user loss

### Notice



1. Applicable water pressure range: 0.075-0.8MPa
2. Applicable water temperature range: 4-35°C
3. Usage environment 4-40°C, relative humidity ≤ 95%;
4. The new hose must be used. The old hose assembly cannot be reused.

### Warning



Please connect the power according to the product power supply requirements, Otherwise it may cause the product to malfunction.

### Notice



The plug should be connected to a valid grounded socket, otherwise it may cause electric shock in the event of power failure or leakage.

# Chapter 3 Operating instruction

## Confirmation before use

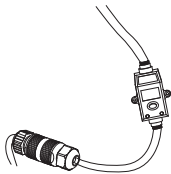
- Open the valve

Open the water inlet valve to provide water for the whole machine

## ■ Confirmation and pilot run

### 1. Detect power

Make sure the power plug is plugged in tightly. The indicator light on the plug indicates that the system is powered on. If the indicator light is not on, you can press the reset button on the plug to power on. After the power is turned on, the system emit a beep.



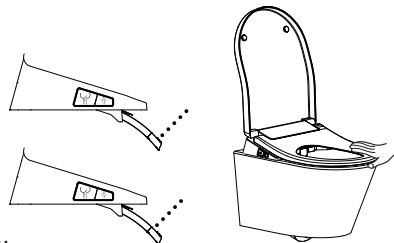
### 2. Seat sensor

There is a seat sensor in the area shown in the figure. Only when the system senses that someone is seated, the system emits a beep.

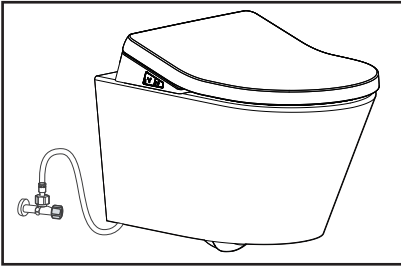


### 3. Check flush function

When the human body seat induction is on, press rear wash / women wash button to see if the nozzle is extended normally to start the women wash / rear wash function.

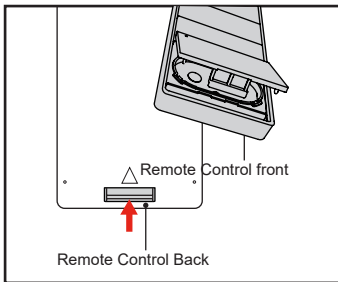


## 3.1 Initialization operation

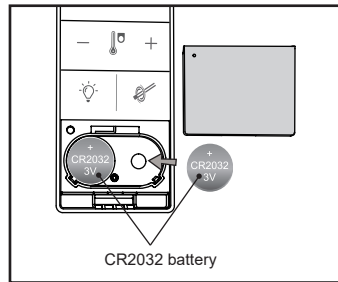


1. Open the intake valve and make sure the tap water is connected.

### 2. Battery the remote control



a. At the arrow position on the back of the remote control, pull it up forcefully and open the front battery cover as shown

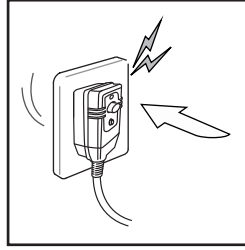
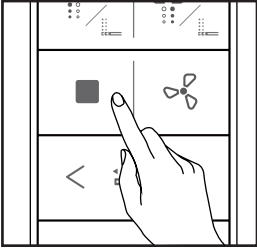


b. Install two CR2032 button batteries, note that the battery is printed with + CR 2032 3V for the positive side of the battery

Try to operate the remote control. If the state light of the remote control lights up with the button, the battery will be installed successfully. If the remote control is not available, please check whether the battery is charged and correctly installed. If the battery is dead, you can reinstall the new battery in the above way.

In order to prevent the battery from rupturing or leaking, be sure to observe the "Precautions for Use".

### 3.Match code



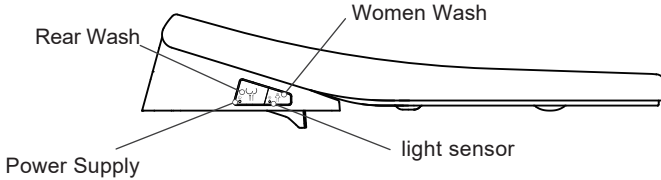
When the main unit is powered off, long press and hold the "■" stop button on the remote control until the indicator light on the remote control flashes and connect the main unit to the power supply, the leakage protection plug light is on, the main unit makes a long beep, release the remote control stop button, the code is successfully paired .

After power-on, the system will self-check, and the self-check will be completed after about 20 seconds, and it will enter standby mode.

If the code matching is unsuccessful, the indicator will automatically off after 30 seconds. Try again as described above. If it is still unsuccessful, please consult professional staff.

### 3.2 side button operation

Right-side button description



After seated, press the rear wash button or the woman wash button to start the automatic rear wash or woman wash mode.  
Pls flow the steps: 15 seconds positioning wash > 45 seconds reciprocating wash > 2 minutes warm air drying > stop;  
During this process, the setting of water temperature/air temperature is the same as the last operation.  
During the running process, press this button again to stop the current function and drying.

Power off: Press and hold the rear wash button for more than 5s, the toilet seat and power indicator will be turned off. Tap the rear wash button to start wash next time.

### 3.3 Remote button operation instructions

The smart toilet seat is operated by a remote control. Remote control can control rear wash, women wash, drying and stop. And other functions like settings and adjust the dryer temperature, water temperature, seat temperature etc.

Press the corresponding button to activate the corresponding function. Each time the button is operated, the indicator light will flash once with white backlight.

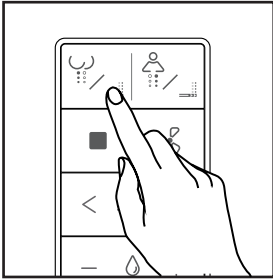
In any case, stop the button for the highest priority response;  
If the remote control is not available, please check whether the battery is installed or whether the battery is charged.



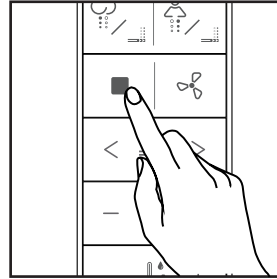
## Rear wash / Mobile message wash

Conditions: in the seat induction conditions.

1. Press the “Rear wash” button, the nozzle will slowly extended and star rear wash. Press the “Rear wash” button again, it will switch to mobile message wash.



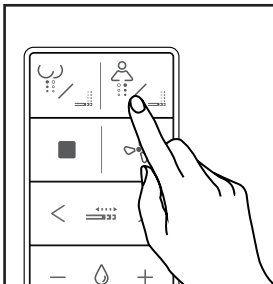
2. Press the “Stop” button to stop “Rear wash” or wait for 3 minutes to stop automatically.



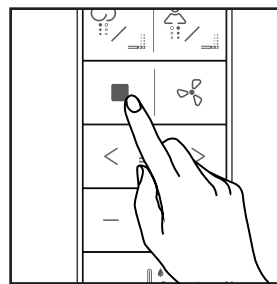
## Women Wash / Mobile message wash

Conditions: in the seat induction conditions.

1. Press the “Women wash” button, the nozzle will slowly extended and star rear wash. Press the “Women wash” button again, it will switch to mobile message wash.



2. Press the “Stop” button to stop “Women wash” or wait for 3 minutes to stop automatically.



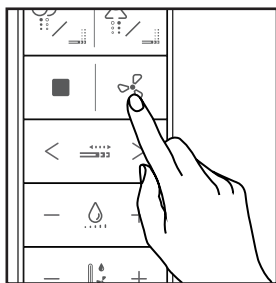


## Drying

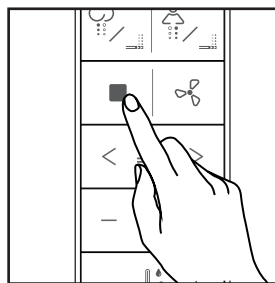
Drying (5 levels adjustable)

Press the "Dry" button to blow out comfortable warm air.  
Conditions: in the seat induction conditions.

1. Press the "Drying" button to start the drying function, the warm air cover is opened, and comfortable warm air is blown out.



2. Press the "Stop" button to stop "Drying" or wait for 4 minutes to stop automatically. the system buzzer will beep twice when reaches the max level.

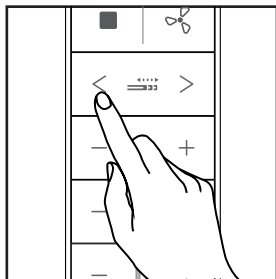


## Nozzle position adjustment

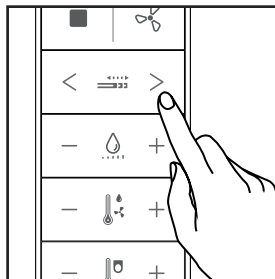
Nozzle position adjustment  
(5 levels adjustable)

Condition: Rear wash or Women wash function have been activated.

1. Press the "<" in the nozzle position button, the nozzle extends forward 1 level each press, the system buzzer will beep twice when reaches the minimum level.



2. Press the ">" in the nozzle position button, the nozzle retracted backward 1 level each press, the system buzzer will beep twice when reaches the maximum level.



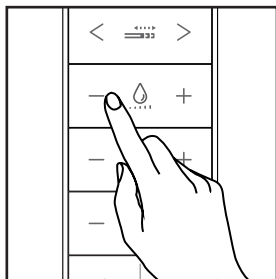


## Water flow adjustment

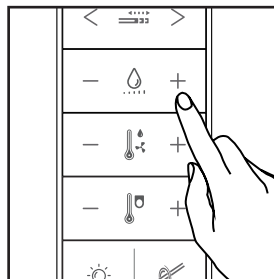
Water flow adjustment  
(5 levels adjustable)

Condition: Rear wash or Woman wash function has been activate.

1. Press the “—” in the water flow button to decrease the water flow, the system buzzer will beep twice when the minimum level.



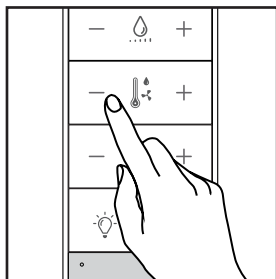
2. Press the “+” in the water flow button to increase the water flow, the system buzzer will beep twice when the minimum level.



## Water temperature/ drying temperature adjustment (5 levels adjustable)

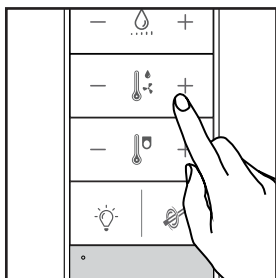
Water temperature: close, 33°C~39°C 5 levels adjustable

Drying temperature: close, 30°C~50°C 5 levels adjustable



Press the “—” in the water/drying temp. button during washing mode to decrease the water temp. , the system buzzer will beep twice when the minimum level.

Press the “—” in the water/drying temp. button during drying mode to decrease the drying temp. , the system buzzer will beep twice when the minimum level.



Press the “+” in the water/drying temp. button during washing mode to increase the water temp. , the system buzzer will beep twice when the minimum level.

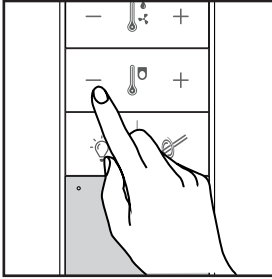
Press the “+” in the water/drying temp. button during drying mode to increase the drying temp. , the system buzzer will beep twice when the minimum level.



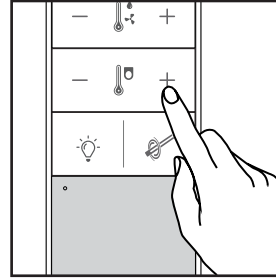
## Seat temperature adjustment

Seat temperature: close, 30°C~39°C 5 levels adjustable

1. Press the “—” in the seat temp. button, the seat temp. decrease 1 level each press, the system buzzer will beep twice when reaches the minimum level.

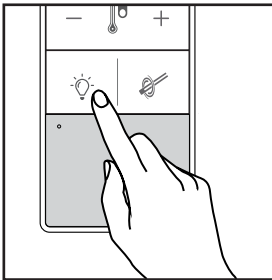


2. Press the “+” in the seat temp. button, the seat temp. increase 1 level each press, the system buzzer will beep twice when reaches the maximum level.

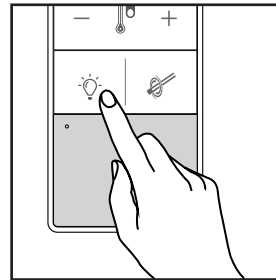


## Night light

1. Turn on/off the night light, the night light function is turn on by default after power on.



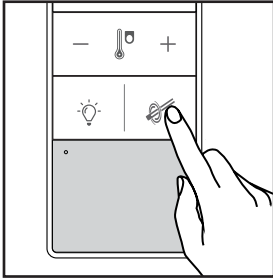
2. Press the night light button to turn on/off the night light



Remarks: The night light is controlled by the light sensor. The night light will only turn on when the illuminance of the external light source is <2Lux. If the illuminance of the external light source is >2Lux, the night light will automatically turn off.



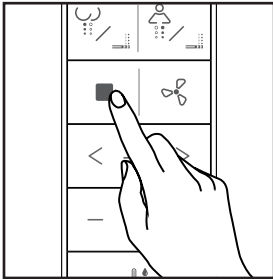
### cleaning/energy saving mode



1. Short press: the nozzle will extend for replacing or cleaning (in the leaving seat condition)

Long press: after 3 seconds, the system buzzer will beep once, enter the energy-saving mode, the power indicator of the side button will flash, and the seat temperature will be 25°C;

Conversely, long press 3 seconds, the system buzzer will beep twice to exit the energy-saving mode, the power indicator light of the side button will be always on, and the seat temperature will return to the initial temp.



After the cleaning of the nozzle is complete, press the stop button to end the cleaning, and the nozzle will retract.

### Automatic deodorization function

In the seat induction conditions, the deodorizing fan starts and automatically turns off after leaving seat for one minute. (It is recommended to replace the deodorant every 6 months).

### Electrolyzed water sterilization function

Electrolyzed water sterilization function Starts when self-cleaning, but not at other times.

### Off-seat automatic flushing function

Seat for more than 5s, start flushing 5s after leaving the seat.

Seating for more than 30s is recognized as a major impulse, otherwise it is a minor impulse

# Chapter 4 Cleaning and maintenance.

## 4.1 Toilet body cleaning

Clean the toilet body regularly, or immediately after getting dirty. If cleaning is not performed frequently, the dirt may become noticeable, resulting in stubborn dirt.

Always turn off the power before cleaning the surface of the product

Do not allow water or detergent to enter the product or the power plug, as this may cause short circuit, electric shock, or fire.

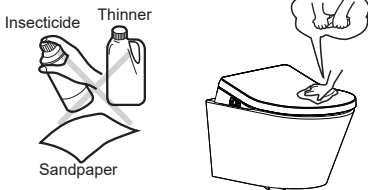
Pay attention to discoloration, yellowing or spray peeling due to improper cleaning.

- Do not use abrasive cleaners or cleaners containing chlorine or acids.
- Use only cleaning agents and equipment specific to this application.
- Follow the detergent manufacturer's instructions.
- Never mix detergents.

Wipe with a soft cloth soaked in water and wrung out. A neutral soap solution is the ideal daily cleaner.

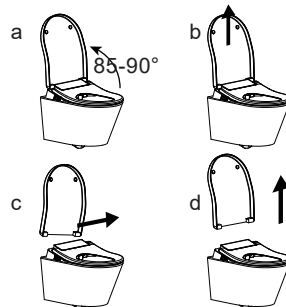
### Cleaning the surface of the product

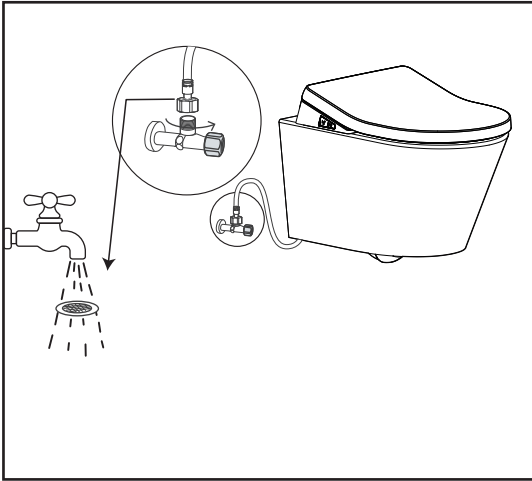
- Please wipe the surface of the product with normal temperature water or neutral detergent with a sponge or a soft cloth.
- When using detergent to clean other parts, please lift up the cover and seat.
- After the detergent in the ceramic toilet is completely washed, the seat can be covered again, otherwise the evaporation of the detergent may corrode the surface of seat and cover.



### Quick release cover

When the cover is opened to 85-90°, pull up the left side of the cover until the cover is removed from the left shaft, and then move it horizontally to the right, so that the right side of the cover is also removed from the shaft; Then the cover can be removed for sanitary dead corner cleaning.





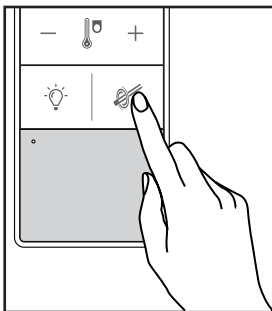
### Cleaning the filter

- a. Disconnect the power, close the angle valve, then unscrew the strainer on the three-way valve, remove the strainer, and rinse it under the tap.
- b. Clean the filter when the water flow is smaller than usual.
- c. After cleaning, install the filter back.

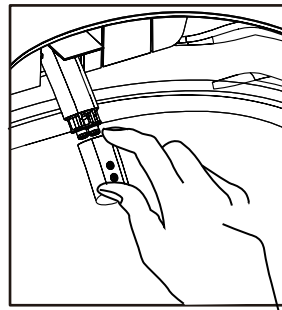
## 4.2 Nozzle and nozzle tube cleaning

The retracted spray head is automatically cleaned before and after using the cleaning function.

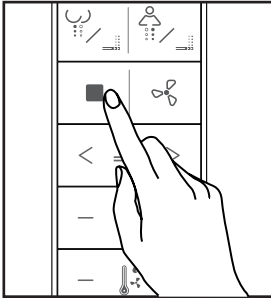
- Clean the spray nozzles regularly, or as soon as you notice dirt.



- a. Short press: the flushing tube extends, the nozzle can be replaced or cleaned (in the off-seat state)



- b. Remove the spray head, and clean the spray head with a cloth, sponge or brush and neutral detergent.



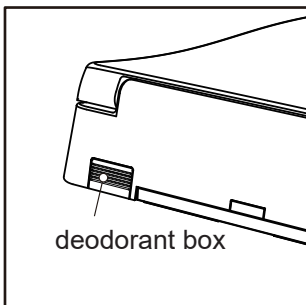
c. Put the cleaned nozzle back, Press "Stop" button on remote control again to end the cleaning, and the nozzle retracts.

### 4.3 Remote control cleaning

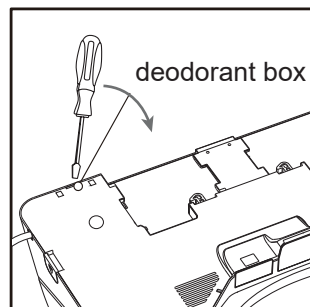
Use a soft damp cloth to clean the remote control and remote control holder.

### 4.4 Deodorant box cleaning

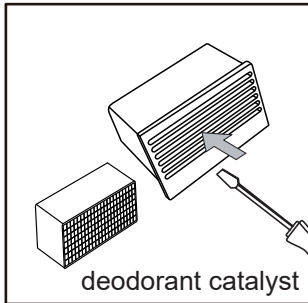
1、 When there is dust adsorption on the deodorant box, the suction air volume will be reduced. Please use a toothbrush or a small brush to remove the dust as below steps.



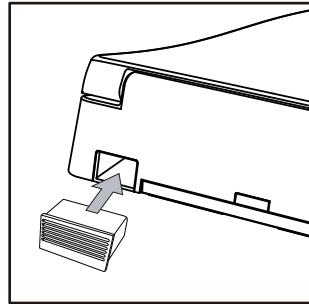
1. Remove the cover from the toilet seat and find the deodorant box



2. Use a flat-blade screw-driver to gently pry the bottom to remove the deodorant box



3. Push out the deodorant catalyst with a flat-blade screwdriver, replace the new deodorant catalyst, and put it into the deodorant box.



4. Put the deodorant box back into the original groove and put the toilet back on the ceramic fixing plate (see P18 for the method)

## 4.5 Waste disposal

Electrical and electronic equipment may contain hazardous or hazardous substances. Do not discard it as unsorted household waste. Please send it to the designated collection point. In this way, you can contribute to re-source conservation and environmental protection. Contact your retailer or local authorities for more information.

Used batteries must be disposed of properly. To this end, battery recycling bins with corresponding labels are available in stores and community collection stations where batteries are sold.

To avoid possible suffocation or danger, do not let children play with plastic bags and product packaging. Please keep such packaging materials in a safe place or discard them in an environmentally friendly manner. If possible, keep the packing materials until the end of the warranty period.

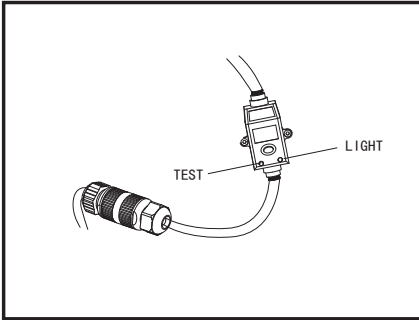
## 4.6 Product maintenance

In the following cases, please close the water inlet valve and remove the hose to drain the water.

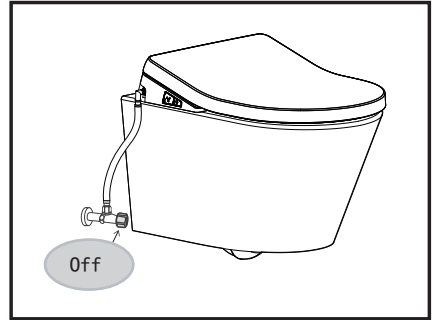
-When water may freeze in cold areas.

-When not used for a long time.

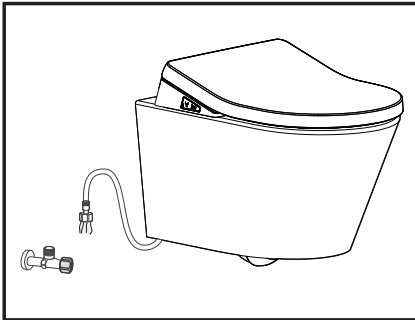
It may cause skin infection due to deterioration of residual water.



a. Unplug the power plug



b. Close the angle valve to stop the water supply



c. remove the water inlet hose from the angle valve to the toilet end, and drain the water in the water inlet hose.

## 4.7 Winter product maintenance

When freezing may occur in winter, etc., in order to prevent damage to the hose or product due to freezing, please take measures to prevent freezing:

a. Increase the room temperature;

b. Close the water inlet angle valve and drain the water from the water inlet hose.

# Chapter 5

## Fault predication and Trouble Shooting

Recommendation: Initial basic operation in case of failure

Turn off the main power of the product, and then turn it on again after at least 3 minutes.

If your device still does not work properly after following the instructions described below, please contact your company's customer service center or your dealer.

Condition	Possible reason	Solution
Basic function		
Function does not work at all	Power failure	Please wait for power to be restored
	Plug loose or out of touch	Please plug in to ensure the power is restored
	The leakage protection button of the power cord is not on	Please press the leakage switch of the power cord
	In standby mode	Switch to on mode
water leakage	Malfunction	Close the water supply Disconnect the power Call Customer Service Hotline
Remote control		
During operation, the indicator light of remote control keeps flashing	Battery power is low	Replacement battery

Condition	Possible reason	Solution
The remote does not work	No battery inserted	Load the battery
	Run out of power	Replacement battery
	Battery is positive and negative	Load the battery correctly
	Defective remote control	Call Customer Service Hotline



## Warning

Do not disassemble, repair or modify the product yourself.  
It may cause electric shock, fire or malfunction.

Condition	Possible reason	Solution
Rear Wash / Women Wash		
It takes slightly long to switch between Rear wash and Woman wash	When switching between Rear wash and Women wash, the spray head needs to be retracted and self-cleaning before extending.	Normal
Cleaning nozzle does not extend	Water inlet hose bend	Exclude water hose bent Call Customer Service Hotline
The cleaning water does not spray out	Water supply was cut off	Please wait for water to be restored
	Inlet angle valve is not open or is blocked by dirt	Open or clean the inlet angle valve
	Water inlet hose bend	Exclude bent water hose Call Customer Service Hotline
	Nozzle blocked	Cleaning nozzle

Condition	Possible reason	Solution
Abnormal water spray	Abnormal operation malfunction	Power on again after unplugging for one minute Call Customer Service Hotline
Water spray intensity is too weak	Water spray intensity has been set to "1st"	Adjust the water spray intensity to 2nd, 3rd, 4th or 5th
	Nozzle blocked	Cleaning spout
	Inlet water filter blocked	Cleaning the decompression valve filter
	Deformed of water inlet hose	Call Customer Service Hotline
The water temperature is not high enough	Water temperature has been set to "Off" or "1st gear"	Set the water temperature to 2nd, 3rd, 4th or 5th
Water temperature is too high	Water temperature has been set to "5th gear"	Set the water temperature to 1st, 2nd, 3rd or 4th
Nozzle suddenly stopped spraying water	The function stops automatically after 3 minutes	Normal
Retracted nozzle drips water	The nozzle is automatically cleaned before and after the cleaning function	Normal
<b>Drying</b>		
No reaction	The human body is not within the sensing range	Adjust sitting position, posture, etc.
Warm air temperature is too low	The drying temperature has been set to "1st gear"	Set the drying temperature to 2nd, 3rd, 4th or 5th
Warm air temperature is too high	The drying temperature has been set to "5th gear"	Set the drying temperature to 1st, 2nd, 3rd or 4th

Condition	Possible reason	Solution
Deodorizing		
Deodorizing effect is not good	Dust clogging	Cleaning deodorant box
Deodorization produces loud noise	Dust clogging	Clean the deodorizing suction port

### ■ Troubleshooting reminder

Troubleshooting	The buzzer prompts	Troubleshooting illustration
Inlet water temperature probe short circuit (open circuit)	The buzzer gave a long blast	The system stops the water temperature heating, and the nozzle retracts
The water temperature exceeds 43 degrees	The buzzer gave a long blast	The system stops the water temperature heating, and the nozzle retracts
Outlet water temperature probe open circuit	The buzzer gave a long blast	The system stops the water temperature heating, and the nozzle retracts
Seat temperature probe short circuit (open circuit)	The buzzer sounds 4 times every 5 seconds	The system stops seat temperature heating
The water output is too small	The buzzer gave a long blast	The system stops the water temperature heating, and the nozzle retracts

### **In the following cases, be sure to contact the service point.**

After reinserting the power plug, the indicator light on the toilet body is still blinking. (Please unplug)

After reinserting the power, the indicator light on the toilet body is still off.

When smoking or abnormal sound occurs. (Please unplug the power plug)

When the warm air outlet does not emit warm air, or the warm air suddenly becomes cold during the using. Restart the power supply still cannot return to normal.

# Chapter 6 Technical date

Item	E1203	
Applicable voltage	220V~ 50Hz	
Power	The power 950W is test under the following condition: (a.the water pressure is 0.2±0.02MPa, b. the water inlet temperature is 15°C, c. turn on the rear wash or women wash. d. the warm water temperature is turned on; e. the heating seat function is turned on, f. the washing function is turned on) , and then record the average power for one minute.	
Suitable intake temperature	4-40°C, Relative humidity≤95%	
Length of wire	Effective length≥1.5m (with ground wire)	
Flushing device	Applicable range of water pressure	0.075-0.8MPa(static pressure)
	Inlet water temperature	4-35°C
	Warm water heating method	Instant heater heating
	Flushing flow rate	350-600l/min
	Nozzle position	adjustable
	Maximum heating power	1400W
	Safety device	Temperature fuse, level switch, thermostat
Seat heating	The surface temperature	Off, 30-39°C(adjustable)
	Heating power	50W
	Safety device	Temperature sensor and temperature fuse
	damper structure	The seat and the cover have damping buffer damper
Drying device	min wind volume	0.2m³/min
	Maximum heating power	230W
	Drying cycle	4 mins
	Warm wind temperature	Off 30-50°C (adjustable)
	Safety device	Emperature Controller, Temperature Fuse
Deodorization method	activated carbon	
Other Safety device	Leakage protection	
Net weight	3.8Kg	
Size	508X373X98 mm	

## Service card

Product model			
Serial number		Purchase date	
Dealer		Telephone	
City		Province	
Country		Dealer's stamp	

### Maintenance regulations:

1. In accordance with the instructions and precautions for use, if a failure occurs after normal use, repair will be performed free of charge during the warranty period.
2. Please contact the company's customer service center or the seller for repairs due to failures during the warranty period, and show the repair service card during repairs.
3. Although it is under warranty, the following conditions will be charged for maintenance.
  - Failures due to carelessness or negligence during use, and failures due to improper repair or modification.
  - Failure or damage to the mobile installation location.
  - Faults and damage caused by fire, earthquake, flood, lightning, and other natural disasters, pollution, or abnormal voltage.
  - Failures and damage caused by the use of unspecified power sources (voltage, frequency).
  - Used for purposes other than general domestic use, malfunctions or damage.
  - Cases where this repair card cannot be provided.
  - When the unit sold, the installation date, the seal of the dealer, etc. are not filled in this repair card or the contents are modified without authorization.
4. This repair card is no longer issued, please keep it properly.

### About service

### Customer rights

Customers have the right to repair free of charge if a failure occurs within Two years from the date of purchase.

However, if the customer's fault or natural disaster occurs, maintenance will be charged even during the warranty period.


First copy: saved by the customer

.....  
Crop line 

Service card	
Product number	
Serial number	
Customer name	
Contact number	
Detailed address	
Units Sold	
Contact number	
Purchase date	

Second copy: sent back to company headquarters

Maintenance records			
Maintenance date	Maintenance project	Maintenance unit	Signature of maintenance staff

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Thank you for choosing us